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Public Engagement

PUBLIC ENGAGEMENT

SHARE YOUR VOICE SHAPE OUR CITY

Public engagement activities help make policy, program, service and project decisions better by providing City Council and Administration with the best possible information to consider when making decisions.

This page is the central resource for City staff on understanding, training for, planning, delivering, reporting on, evaluating and recognizing excellence in public engagement. The resources on this page are currently being developed so check back regularly for updates.

For more information or to contact your Public Engagement Advisor, please email publicengagement@edmonton.ca.

- [Frequently Asked Questions](#)

- Related Links**
- [edmonton.ca/Engagement](#)
Information and reports on the City of Edmonton's Public Engagement website
 - [Project Information on City Websites](#)
How to use edmonton.ca to post information about a City Project.
 - [Public Engagement Event Calendar - External](#)
External view of Public Engagement events on Edmonton.ca
 - [Public Engagement Event Calendar - Submission Form](#)

Got a Project?

Add your project to our list and check to see if your project is linked to something someone else is working on.

Market Research

For those interested in the Insight Community, and/or other Market Research resources.

Tools and Templates

The latest tools to help you plan and deliver great engagement projects.

Learning and Training

Classes and resources to build your skills.

Public Engagement Framework

Describes in more detail how the City approaches public engagement.

Recognition and Evaluation

This program will measure our work at project and city-wide levels.

CIPE

Includes history and documents from the Council Initiative on Public Engagement that set the tone for future engagement.

OPEN

The Office of Public Engagement Network (OPEN) is a community of practice for City Staff who want to learn more about engagement.

Public Engagement Policy

The City of Edmonton's [Public Engagement Policy \(C593\)](#) was approved by City Council in April 2017. It provides the foundation for the City's approach to public engagement, including:

- Purpose
- Application
- Role of Decision Makers
- Respectful and Safe Discussion and Debate
- Definition
- Spectrum
- Vision
- Guiding Principles
- Supporting Activities

The Policy is supported by the [Public Engagement Procedure](#), which provides direction to Administration on implementing the Policy and includes:

- Initiation
- Execution
- Goals and Outcomes
- Roles and Responsibilities

For more information:

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