

# Sensitivity in time of change and decision-making in P2 projects

“p2 in the time of COVID 19”

# The Big Questions

How do we cope with sudden changes caused by COVID 19?

What is the problem that we are trying to solve?

- What do we do with our projects?
- Is what we are doing valid?

# 1. How Do We Cope?

## Cause: New realities/sudden changes

- Uncharted territory
- Lock down / Social isolation / physical distancing / Quarantine
- 14 days to 18 months
- Overwhelming public health system
- Flattening the curve
- Unemployment
- Underlying conditions / Vulnerabilities
- Death



## Effects: Changes in...

- Priorities
- Schedule
- Budgets
- Routines
- Assumptions
- How we work
- Where we work
- Future conditions



# 1. How Do We Cope?

## Personal Strategies

Humor

Seeking support

## Intellectual Strategies

Problem-solving

Adjusting expectations

## Physical Strategies

Relaxation

Physical recreation

## Other Strategies (not today)

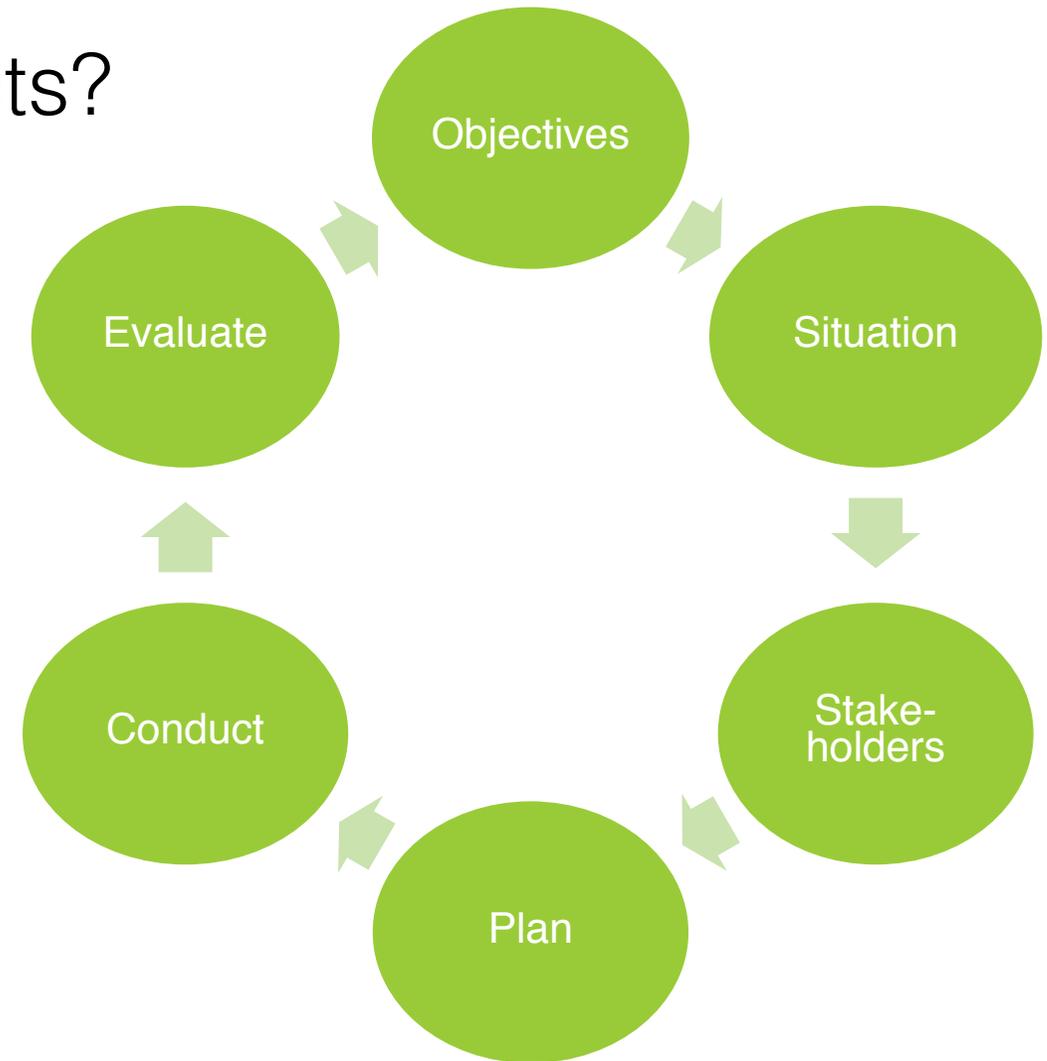
~~Denial~~

Self blame

Venting

# 2. Problem-solving: What do we do with our projects?

Problem-solving:  
our strategic process



# 2. Problem-solving: What do we do with our projects?

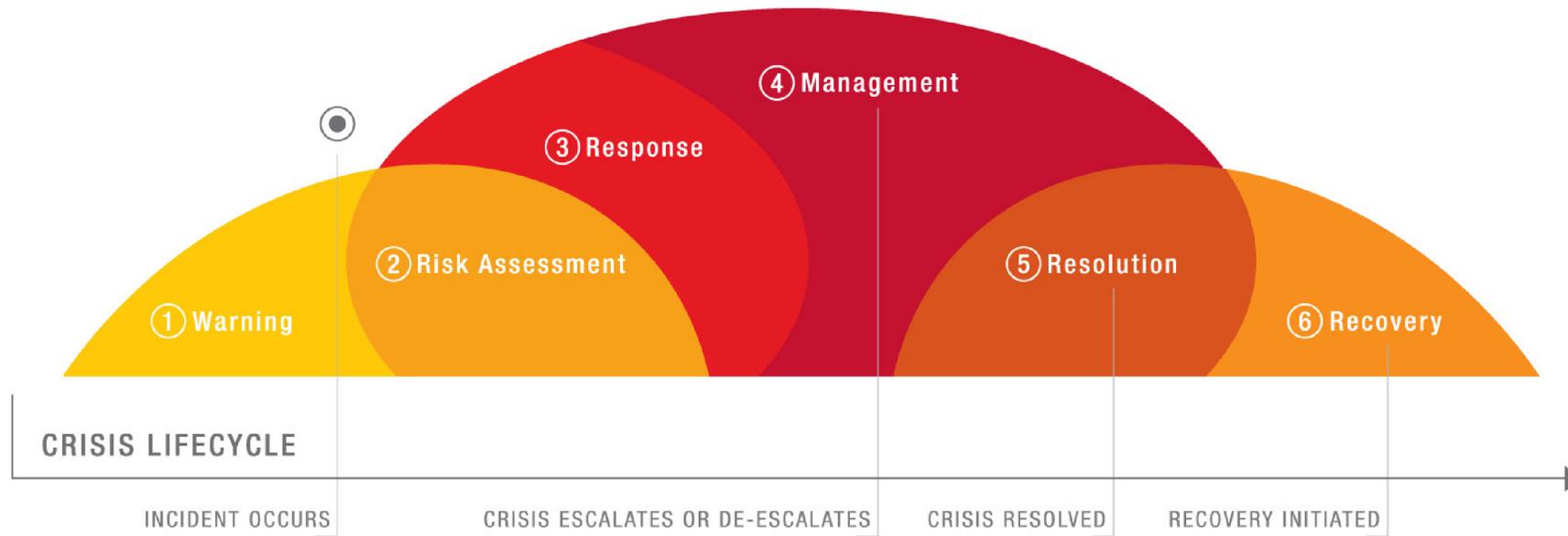
Problem-solving:  
our first step

Define the problem to solve /  
the decisions that need input



Our engagement objective

# 2. Problem-solving: What do we do with our projects?



## Credits:

Robert C. Chandler, Ph.D.

Director, Nicholson School of Communication University of Central Florida

# 2. Problem-solving: What do we do with our projects?



*Crisis Lifecycle Credits:*

Robert C. Chandler, Ph.D. Director, Nicholson School of Communication University of Central Florida

# 2. Problem-solving: What do we do with our projects?

Problem-solving:  
Stakeholders:

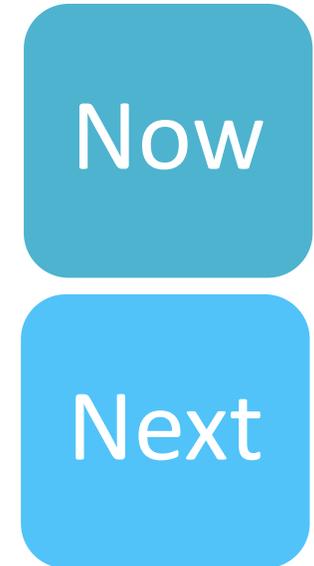
- Have we talked with them?
- When have we last talked with them?
- Who represents them?
- Who else is talking with them?
- Can we partner? Support?
- What's their desire to engage?
- What are the barriers to engage?

# 2. Problem-solving: What do we do with our projects?

Problem-solving:  
Planning: portfolio of tools  
and techniques



**The Spectrum**



**Resiliency Planning**

## 2. Problem-solving: What do we do with our projects?

Problem-solving:  
Implementing & evaluating

